

### In This Issue

- MSU Cable TV Upgrade
- Avaya EC 500 Feature
- Audio Conferencing Options
- Did You Know-911 Records?

### Quick Links

[MSU Telecom Systems](#)

[MSU Physical Plant](#)

[MSU Home Page](#)

### Contact Us

W110 Public Safety

[Michigan State University](#)

Phone: [517.353.5515](tel:517.353.5515)

Fax: [517.353.6633](tel:517.353.6633)

[telesyst@pplant.msu.edu](mailto:telesyst@pplant.msu.edu)

## MSU Cable TV Upgrade

Beginning **August 17, 2009** the campus ETV network was upgraded to a digital format. Some highlights of the upgrade include:

- Analog TVs will continue to function for channels 1-18 only. If you want the extended ETV line-up, you will need a digital TV or converter box.
- For digital TVs, rescanning the channels may be all that is needed.
- For more information and the new channel line-up, visit [www.cabletv.msu.edu](http://www.cabletv.msu.edu)

---

## Avaya EC 500 Feature


If you haven't heard, the EC 500 feature (Extension to Cellular) is now included, at no cost, with your Avaya telephone license.

This feature allows you to integrate your cell phone with your Avaya Campus PBX phone. Submit a service request to activate this feature, including your telephone and cell phone numbers. For more information about this feature, [read on](#).

---

## Audio Conferencing Options

There are numerous audio conferencing options available from campus telephones. These include both contracted services and using the features available directly from your phone. (Avaya Campus PBX phones can conference up to 6 phones!) For more information, [read on](#).



---

## Did You Know-911 Records?

Emergency 911 calls are dispatched to the building and room associated with each telephone number. As many of these records were built years ago, when the telephone number was first installed, there may be errors.

To update any records that are incorrect:

- Audit the building and room number designated for each telephone number on your billing.
- For incorrect telephone number locations, submit a service request asking Telecom to update the location information and 911 records for each error.